

Fiona Dalton

Biography:

Fiona Dalton is President and Chief Executive Officer of Providence Health Care. Prior to this role, she was the CEO of University Hospital Southampton NHS (National Health Service) Foundation Trust in the United Kingdom. During her tenure there, Ms. Dalton's accomplishments included:

- developing and launching a new values-based organizational vision;
- being nationally recognized for improving quality and safety;
- improving hospital performance and patient outcomes;
- enhancing research performance;
- leading successful staff health and well-being strategies;
- focusing on quality improvement, innovation and digital services; and
- delivering a successful capital program, improving and expanding facilities for patient care, research and education, with academic, commercial and charitable partners.

She holds a BA Honours in Human Sciences from Queen's College, Oxford University. She received an Honorary Degree of Doctor of Science by the University of Southampton in 2017.

Ms. Dalton's experience, her emphasis on people, collaboration and organizational culture, her commitment to performance excellence, and her focus on staff/physician engagement and patient involvement will support Providence in its future challenges and transformative work as it continues to provide compassionate health care to all British Columbians.

Title of Plenary Lecture:

Social Justice, personally and globally - do health care institutions matter?

Abstract:

This keynote addresses the concept of social justice in the context of health care institutions through two interrelated lenses: the personal and the global. It argues, on the personal level, that social justice is a deeply individual matter (**i.e.: as "lived" by the person in care and the person(s) providing care**); **but it is also a relational concept (i.e.: as "lived" by as well as with the people in care and the systems delivering that care)**. It also suggests that "how" health care is delivered must always advance innovation in health locally with a view to having a potential effect globally. Leveraging on the presenter's history and experience of being a chief executive in two major health organisations, over two continents, with one being a faith based health care organisation, this keynote brings personal stories and lessons learned about why health care institutions matter in social justice. Special attention will be given to Providence Health Care's current and past work in the promotion of social Justice through health care and health care innovation.